

INTUITIVE

At Intuitive, we are united behind our mission: we believe that minimally invasive care is life-enhancing care. Through ingenuity and intelligent technology, we expand the potential of physicians to heal without constraints. As a pioneer and market leader in robotic-assisted surgery, we strive to foster an inclusive and diverse team, committed to making a difference. For more than 25 years, we have worked with hospitals and care teams around the world to help solve some of healthcare's hardest challenges and advance what is possible.

We are looking for: **Spezialist Medizinprodukteaufbereitung AEMP (m/w/d) für Mittel- und Norddeutschland**

Job Description:

The Genesis I&A Consultant will provide customers with onsite, remote consulting and educational initiatives designed to implement and maintain Intuitive medical technology / instrument and accessories best practice solutions through standardization, efficiency, staff training, and cost containment. The Genesis I&A Consultant will also closely work with hospital key stakeholders as well as the Intuitive Ecosystem partners, including leadership, as well as with Sales, Advanced Failure Analysis, Marketing, Customer Services, and Tech Support to ensure that customers have the necessary tools to launch, optimize and sustain successful da Vinci and Ion programs.

Roles & Responsibilities:

- Develop and maintain expertise in the following:
 - Intuitive technology, I&A reprocessing and troubleshooting
 - Proper handling, care and use of Intuitive Instruments and Accessories
 - Detailed knowledge of regulations, standards, and guidance in the area of reprocessing of reusable medical devices (ISO, MDR etc.)
- Independently manage assigned territory while effectively managing work time and schedule





- Conduct Genesis I&A Consultant and educational initiatives with Intuitive with strategically targeted customers
- Provide in person and/or remote consulting and educational services to deliver value to the customer
 - Examples of services are staff training, consultation on program readiness, standardization, efficiency, and high return remediation
- Support complex, extended customer engagements and collaborate with customers, as well as Intuitive commercial, service, and support teams to formulate multi-faceted, customized solution and recommendations based on hospital use patterns, processes, protocols, goals, and other feedback
- Align with sales and failure analysis partners on delivering customized customer assistance, as needed
- Collaborate with internal and external stakeholders to define, measure, and optimize the quality, effectiveness, and efficiency of Genesis programs
- Run reports and analyze data when needed to prepare for customer engagements
- Support customer and internal facing Genesis and Intuitive events and conferences (both in-person and virtual)
- Act as a Medical Device Consultant (Medizinprodukteberater) in Austria and Germany, after appropriate training, as per legal requirement and provide guidance, insight, and support in the proper handling of Intuitive medical devices.

Skills & Experience, Education:

- Experience in the AEMP environment and/or qualification as Technical Sterilization Assistant are required
- 5+ years of documented professional experience in healthcare/hospital management
- Detailed knowledge of regulations, standards, and guidance in reprocessing of reusable medical devices (ISO, MDR etc.)
- Experience or working knowledge of the use and/or reprocessing and regulations of complex medical devices, and excellent mechanical aptitude and problem-solving skills
- Proven ability to work effectively and drive results as part of a team
- Excellent communication and interpersonal skills with ability to present to varying group sizes



- Ability to excel in a high-energy, fast-paced environment
- Willingness to be flexible with work hours
- Master complexity – ability to plan, organize, and oversee highly complex and strategic assignments involving multiple teams and individuals
- Fluent in English and German is required
- Ability to travel overnight up to 70 %

Zusätzliche Information:

Wir schätzen jede Person in ihrer Individualität – unabhängig von Geschlecht, ethnischer oder sozialer Herkunft, Religion, besonderen Bedürfnissen, Alter oder sexueller Identität. Diskriminierung hat bei uns keinen Platz.

Apply now: careers.intuitive.com

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www.intuitive.com